

FOR HELP, CALL 210.207.1799



## **OR VISIT AN ACCESS POINT**

Homelink assessments determine if an individual or family household is...



#### **AT-RISK**

Behind on rent, mortgage, or utility payments. Considered *Imminent Risk* if residence will be lost within 14 days.



#### **HOMELESS**

Lacks a fixed, regular, and adequate nighttime residence or is fleeing/attempting to flee domestic violence.

# **PREVENTION**

- Rental, Mortgage & Utility Assistance
- Legal Guidance
- Case Management

# **CRISIS RESPONSE**

- Diversion
- Emergency Shelter
- Transitional Housing
- Rapid Rehousing (RRH)
- Housing Vouchers

- Day Centers
- Homeless
  Resource Hubs
- Permanent Supportive Housing (PSH)
- Housed by Shelter Provider

# SERVICES

- Call or visit Homelink (Coordinated Entry) Access Points
- Call the Homeless Connections Hotline at 210.207.1799
- Visit Haven for Hope Intake, Homeless Resource Hubs, or Day Centers
- Engage with street outreach workers or case managers
- For more information visit sarahomeless.org/housing

## **CREATED IN PARTNERSHIP WITH:**













#### **HUD'S CATEGORIES OF HOMELESSNESS**

#### **Category 1**

Literally homeless

#### **Category 2**

**Imminently Losing** Nighttime Residence

#### Category 3

**Persistent Housing** Instability

#### **Category 4**

Fleeing Domestic Violence

## **GLOSSARY OF TERMS**

#### **Day Centers & Homeless Resource Hubs**

Strategically placed daytime locations providing services, resources, and case management to people experiencing or at risk of homelessness.

## **Diversion**

A strategy to immediately return people to housing through flexible one-time assistance, without entering a temporary shelter or housing program.

#### **Emergency Shelter (ES)**

A facility where the primary purpose is to provide temporary or transitional shelter for people experiencing homelessness.

#### Homelink

Our local Coordinated Entry System, ensuring that all people experiencing a housing crisis have fair & equal access and are quickly identified, assessed for, referred, and connected to housing & assistance based on their strengths & needs.

## **Housing Choice Voucher (HCV)**

A program to assist very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Administered locally by public housing authorities (PHAs).

#### **Housing First**

An approach to quickly connect people experiencing homelessness to permanent housing without preconditions and barriers to entry. Supportive services are offered to maximize housing stability and prevent recidivism.

#### **Prevention**

A coordinated homelessness prevention and eviction response system to help low-income households resolve a crisis that could otherwise lead to a loss of housing.

#### **Permanent Supportive Housing (PSH)**

Permanent housing for people experiencing homelessness with indefinite leasing or rental assistance, paired with supportive services to assist those with a disabling condition.

## Rapid Rehousing (RRH)

Rapidly connecting families and individuals experiencing homelessness to permanent housing through time-limited financial assistance and targeted supportive services.

## Transitional Housing (TH)

Time-limited housing, the purpose of which is to facilitate the movement of individuals and families experiencing homelessness to permanent housing within 24 months.

## **HOMELINK ACCESS POINTS**

Mobile or physical locations providing fair and equal access to Homelink to persons experiencing or at risk of homelessness. A Homelink enrollment or assessment is initiated by walking into or calling an Access Point during designated hours.



#### (C) CALL-IN ASSESSMENT SITES

#### **Endeavors**

(210) 840-6437 Monday: 9:00a-10:45a

#### **Homeless Connections Hotline**

(210) 207-1799

Mon-Fri: 8:30a-11:45a & 12:30p-4:30p

#### IN-PERSON ASSESSMENTS

#### **American GI Forum**

611 N Flores, Ste 200 & 206 San Pedro Ave Mon, Wed, Fri: 8:30a-11:30a

#### **Roy Maas Youth Alternatives**

(ages 18-24) 3103 West Ave Mon-Fri: 10:00a-4:00p

#### **Haven for Hope**

1 Haven for Hope Way Mon-Fri: 7:00a-3:00p